



**DRAFT May 1, 2005**

### **3<sup>rd</sup> OOCUR Workshop**

**Co -Host: Fair Trading Commission, Barbados**

**“Utility Regulatory Communications and Consumer Participation in the Consultation Process”**

**29-31 May 2005 Barbados**

**Sunday 29th May**

<b>Afternoon:</b>	<b>Participants arrive/ Hotel check in</b>
<b>4:00 – 6:00 pm</b>	<b>Workshop Registration</b>
<b>7:00 pm – 9:00pm</b>	<b>~Welcome Reception ~</b>

**Monday 30<sup>th</sup> May**

**Morning:**

**8:00- 9:00**

**Workshop Registration contd.**

**9:00-10:00**

***OPENING CEREMONY***

**10:00-10:30**

***~Coffee Break~***

**10:30-10:50**

**“Informed Consumer: Participating to the Max”**

**Presenter: David Geddes, Director-Consumer & Public Affairs OUR, Jamaica**

**10:50-11:15**

**Open Discussion**

- 11:15-11:35** “Consumer Relations: The softer side of the Utility Regulation – The Jamaica Experience”  
Presenter: Garfield Bryan, Manager, Consumer Relations OUR Jamaica
- 11:35-12:00** Open Discussion
- 12:00-1:30** *~Lunch Break~*
- Afternoon:**
- 1:30- 1:50** “Consumer Education and Participation in the Regulatory Process”  
Presenter: Sharon Lee Assang, Corporate Communications Coordinator, RIC Trinidad & Tobago
- 1:50- 2:15** Open Discussion
- 2:15-2:35** “Consumers – The Catalysts for Utility Regulation”  
Presenter: Marsha Atherley- Ikechi, Water Analyst, FTC, Barbados
- 2:35-3:00** Open Discussion
- 3:00-3:15** *~Coffee Break~*
- 3:15-3:35** “How Much Talk is Enough? Optimizing Communication in Regulatory Decision Making for the Electricity Sector”  
Presenter: David Ince, Electricity Analyst, FTC Barbados
- 3.35-4:00** Open Discussion
- 4:00-4:20** “Measurement of the Effectiveness of Consultation”  
Presenter: Sandra Sealy, Telecommunications Analyst, FTC Barbados
- 4:20-4.45** Open Discussion

**Tuesday 31st May**

**Morning**

- 9:00-9:20** “The Role of the Public Counsel in Utility Regulation”  
Presenter: Barry L. Carrington, Office of Public Counsel
- 9:20-9:40** Open Discussion
- 9:40-10:00** “Consumer Advocacy and Representation”  
Presenter: Yasmin Chong, Chairman, Consumer Advisory Committee on Utilities at the OUR
- 10:00-10:20** Open Discussion

**10:20-10:45**

Coffee Break

**10.45-11.05**

“Consumer Education and Participation in the Regulatory Process”  
Presenter: Sasha Shillingford, Consumer Advisory Committee on  
Utilities at the OUR

**11.05-12:00**

Panel Discussion of Consumer Representatives from the Caribbean

**12:00-1:30**

**Lunch Break**

**Afternoon**

**1:30 – 2:30**

**Wrap up Session**

**2:30-2:45**

*~ Vote of Thanks~*